

Post Four-Day Workweek Survey

SURVEY RESPONSE REPORT

23 April 2020 - 10 May 2023

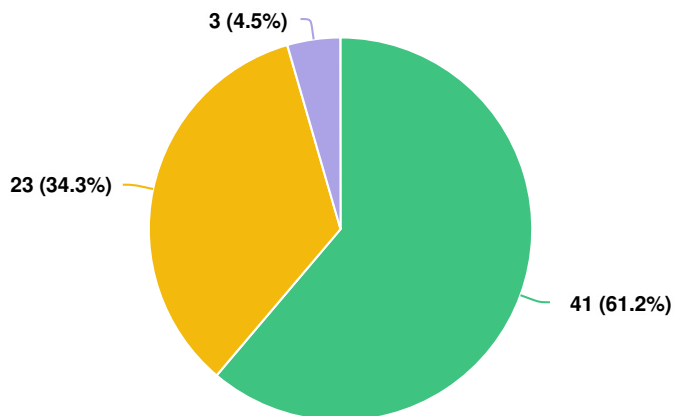
PROJECT NAME:

Four-day workweek check in



SURVEY QUESTIONS

Q1 Did you feel like you were able to access County services when you needed to?

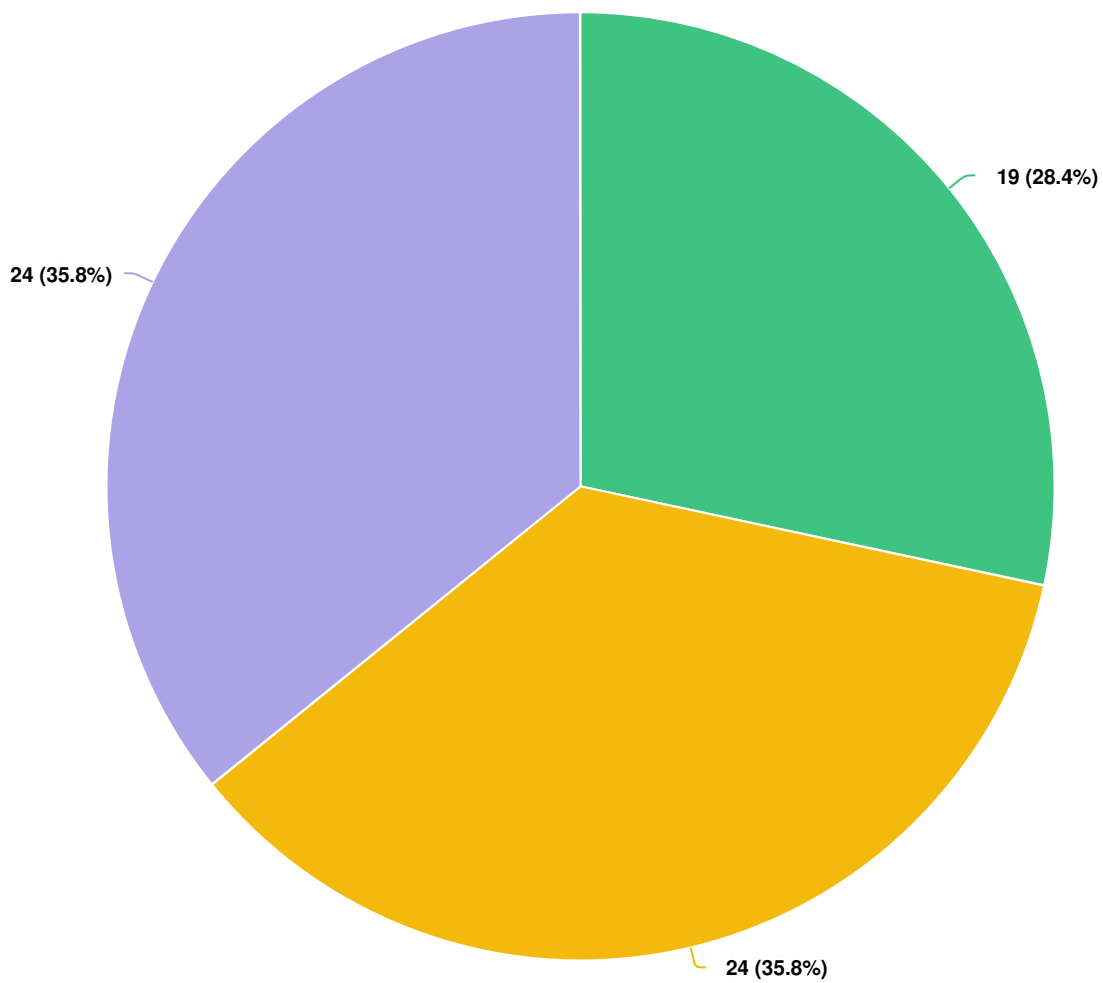


Question options

- Yes
- No
- I use online services.

Mandatory Question (67 response(s))
Question type: Radio Button Question

Q2 Did you find it easier, or harder to get business done with the new schedule?

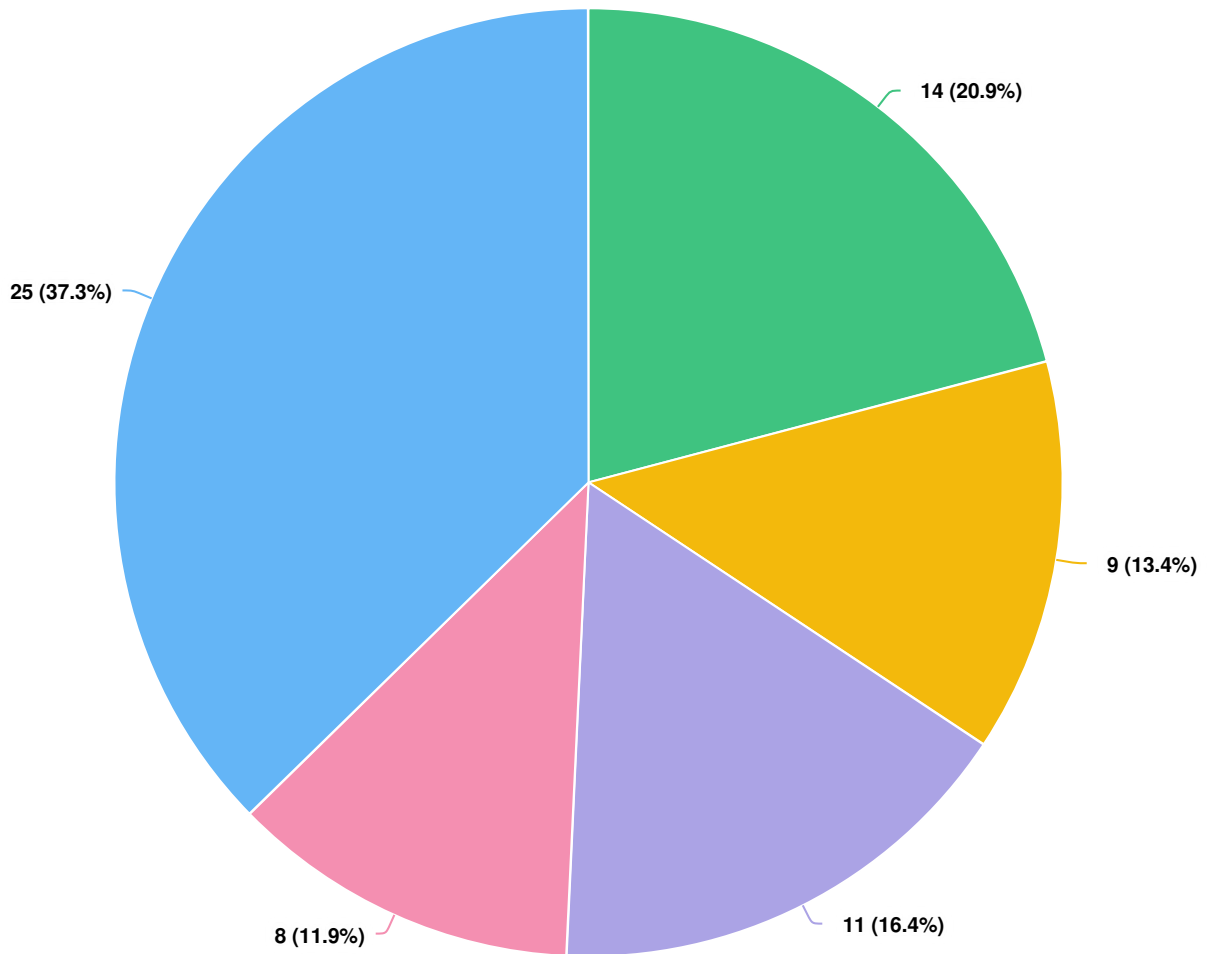


Question options

- Easier
- Harder
- No change

Mandatory Question (67 response(s))
Question type: Radio Button Question

Q3 | On a scale of 1 to 5, how satisfied are you with your ability to conduct County business with the new business hours?

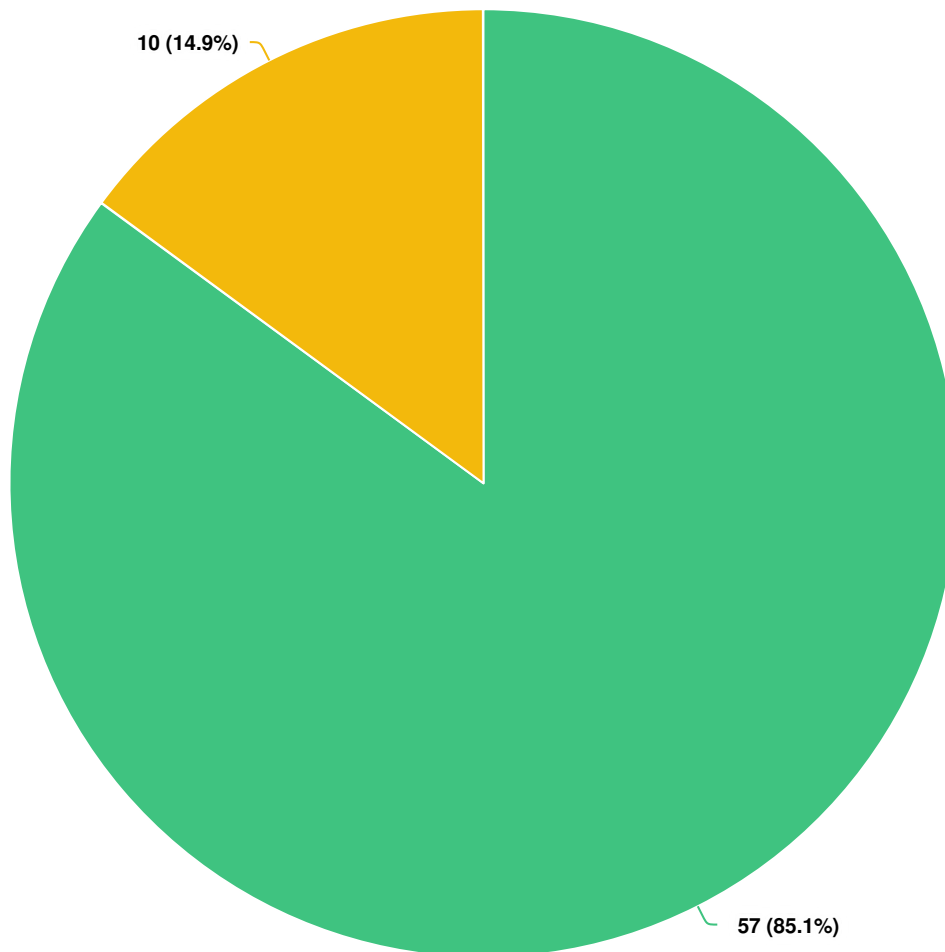


Question options

- 1 - very dissatisfied
- 2 - dissatisfied
- 3 - neutral
- 4 - satisfied
- 5 - very satisfied

Mandatory Question (67 response(s))
Question type: Radio Button Question

Q4 Which hours would you prefer the County to be open Monday-Thursday?



Question options

- 7:30 a.m. - 5:30 p.m. (current hours)
- 7:00 a.m. - 5:00 p.m.

Mandatory Question (67 response(s))
Question type: Radio Button Question

Q5 | How can we improve your experience when conducting business with Clear Creek County?

Anonymous

4/24/2023 06:04 PM

X

Anonymous

4/24/2023 06:17 PM

I love the new hours!

Anonymous

4/24/2023 06:33 PM

Be open on Friday

Anonymous

4/24/2023 06:53 PM

I can't think of anything

Anonymous

4/24/2023 06:54 PM

Many county employee are now contacting us outside office hours making it much more harder to get responses. Also have gotten many comments that with the 4 day switch now it is becoming a longer process to get anything done because their is 8 less hours!

Anonymous

4/24/2023 07:03 PM

We had an issue getting license plates because we could only go on Friday, but in general it's probably not going to be a big deal. A 4 day work week makes sense.

Anonymous

4/24/2023 07:34 PM

Perfect as they are

Anonymous

4/24/2023 07:52 PM

Open on Fridays

Anonymous

4/24/2023 07:57 PM

Work a 5 day week like every other professional operation!

Anonymous

4/24/2023 09:19 PM

Continue with virtual options

Anonymous

4/24/2023 10:01 PM

More online services

Post Four-Day Workweek Survey : Survey Report for 23 April 2020 to 10 May 2023

Anonymous

4/25/2023 07:57 AM

Love 4/10

Anonymous

4/25/2023 08:09 AM

Go back to a normal work schedule

Anonymous

4/25/2023 09:09 AM

I can't say enough good things about our Clear Creek County employees the services they provide.

Anonymous

4/25/2023 09:21 AM

Please go back to five days a week

Anonymous

4/25/2023 09:44 AM

It depends on departments

Anonymous

4/25/2023 09:46 AM

I like the new hours, i almost never traveled on Friday to conduct business anyway due to the traffic!

Anonymous

4/25/2023 10:45 AM

please keep the hours

Anonymous

4/25/2023 10:51 AM

I love the new hours very convenient especially being opened early in the morning

Anonymous

4/25/2023 10:55 AM

Na all is good

Anonymous

4/25/2023 12:12 PM

I have always found CCC employees to be very pleasant. My opinion of the four-day week is give the employees what they want. If they prefer four days then great. They don't get paid enough so they should at least get to have the work schedule they want.

Anonymous

4/25/2023 12:32 PM

None noted

Anonymous

4/25/2023 01:05 PM

N/A

Anonymous

4/25/2023 01:24 PM

Equivalent to blank.... Fourth question should include a neutral option

Anonymous

4/25/2023 01:44 PM

NA

Anonymous

4/25/2023 02:00 PM

Just keep up the good work you are doing

Anonymous

4/25/2023 02:06 PM

Only change would be to have transfer station open on other days besides Friday/Saturday.

Anonymous

4/25/2023 03:54 PM

It would be good to run staggered shifts so some work M-Th and others work T-F. This way services aren't completely unavailable on certain days. There's probably a few places where this would make more sense.

Anonymous

4/25/2023 05:26 PM

No additional comment

Anonymous

4/25/2023 07:40 PM

None

Anonymous

4/25/2023 08:16 PM

The new hours haven't affected me since most of my business with CCC is online or by mail. The only time I've had to contact anyone in person in Georgetown is my annual requirement for jury duty.

Anonymous

4/26/2023 05:46 AM

Why is the transfer station only open 2 days per week? Why was the door of the medical center locked on Friday?

Anonymous

4/26/2023 07:12 AM

No suggestions.

Anonymous

4/26/2023 07:21 AM

I'm satisfied with the hours and service with the four-day work week. It's convenient for people who work a standard work week and struggle to get everyday business accomplished.

Anonymous

4/26/2023 10:07 AM

Take care of road bridge

Anonymous

4/26/2023 10:23 AM

Take care of the people that work for road and bridge

Anonymous

4/26/2023 01:53 PM

Just finished a call with county clerks office...people couldn't have been nicer or more helpful. Having longer hours on the days you are open actually has made it easier for me to do business

Anonymous

4/26/2023 05:56 PM

Cannot think of a thing!

Anonymous

4/28/2023 03:49 AM

I think it works. Keep it. I work 7 to 4 so it gives me time to get to Clear Creek county after I get off work if I need to do anything so the 730 to 530 is perfect. It also gives your employees a day to schedule doctors appointment and other things if

Anonymous

4/28/2023 02:42 PM

Open 5 day week as before

Anonymous

4/29/2023 04:03 PM

No comment

Anonymous

5/01/2023 07:22 AM

n/a

Anonymous

5/01/2023 07:28 AM

It would be more helpful to have access to county services on Fridays.

Anonymous

5/01/2023 07:51 AM

All is well

Anonymous

5/01/2023 11:41 AM

Free donuts would be nice. :)

Anonymous

5/01/2023 02:00 PM

Permits has a bad reputation for not getting back to members of the community in a timely manner or at all

Anonymous

5/02/2023 07:12 AM

Be open on Fridays!

Anonymous

5/02/2023 04:23 PM

The county needs to be staffed Mon thru Fri. Staff can trade week being off on Fri or Mon.

Anonymous

5/04/2023 08:51 AM

back to normal 5 day work week

Anonymous

5/09/2023 03:26 PM

work 5 days per week, like every other real job

Anonymous

5/09/2023 03:32 PM

Go back to your old hours and actually listen to the people that you serve. Y'all have a bad habit of not listening to the people that pay taxes and your salaries. Remember that you work for us

Anonymous

5/09/2023 03:53 PM

Na

Anonymous

5/09/2023 04:15 PM

m-f

Anonymous

5/09/2023 04:23 PM

N/a

Anonymous

5/09/2023 04:28 PM

N/A

Anonymous

5/09/2023 04:30 PM

Be open on Friday

Anonymous

5/09/2023 06:11 PM

I feel very happy already!

Anonymous

5/09/2023 07:29 PM

I understand 4 10's is probably preferred by county workers I just was surprised to find out they're closed on Friday until I went last Friday but I'll adapt to the new schedule

Anonymous

5/09/2023 07:51 PM

Go back to 5 days a week. Some people cannot accommodate m-thurs.

Anonymous

5/09/2023 09:22 PM

Always satisfied

Anonymous

5/10/2023 01:24 AM

Hire team members who can read and respond to emails,

Anonymous

5/10/2023 05:49 AM

none

Anonymous

5/10/2023 07:04 AM

Na

Anonymous

5/10/2023 10:59 AM

Why provide a schedule for a four day work week, if it doesn't work at all for my schedule. I get to choose which one doesn't work for me..when neither work for me. What is the point? The hours don't work at all for me.

Anonymous

5/10/2023 05:07 PM

I like the 4 days work week and would pick the hours to be 7:30 to 5:30. I work 7 to 4 just gives me time to get up to the courthouse if I need to do anything and get there by the time they close at 5:30

Anonymous

5/10/2023 05:12 PM

Now if you can just get the Landfill opened full time. This has gone on way too long!☹️

Anonymous

5/10/2023 05:26 PM

All county offices should provide the level of customer service as the Clerk and Treasurers office!

Mandatory Question (67 response(s))

Question type: Single Line Question